

Report for: Adults and Health Scutiny Panel

Title: Day Opportunities development

Report

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Ward(s) affected: All

Report for Key/

Non Key Decision: To note

1. Describe the issue under consideration

1.1 The purpose of this report is to provide Adults and Health Scrutiny Panel members with information on the impact both from a user and a buildings perspective of the closures of the in-house day centres previously managed by Adult Social Care. These are: The Haven, The Grange, Birkbeck, Always and Roundways.

2. Recommendations

2.1 That Adults and Health Scrutiny Panel note this report.

3. Reasons for decision

Not applicable.

4. Alternative options considered

Not applicable.

5. Background information

5.1 In November 2015, Cabinet agreed to increase the flexibility and availability of day services within the borough by agreeing to develop and adopt a day opportunities model through:

a) The closure of the Roundways, Birkbeck Road and Always Day Centres for adults with a learning disability;

b) The provision of a new and expanded day opportunities for adults with learning disabilities (including those with complex needs and autism) from Ermine Road Day Centre and through an alternative provider;

c) The closure of The Grange Day Centre; and

d) The provision of a new model of day opportunities for older people and those with dementia from The Haynes Day Centre through an alternative provider.

5.2 The closures were subject to an implementation plan that included:

- a) engagement with all stakeholders including service users and carers;
- b) the re-assessment or review of the care and support needs of service users with a view to identifying suitable alternative provision to meet assessed needs;
- c) the assignment of a Personal Budget Support Co-ordinator to support service users to access other day opportunities; and
- d) a transition plan that was sensitive to and mitigated the impact of the closure and ensures the process of change is safely handled

The transitions and subsequent day centre closures took place between May 2016 and June 2017.

5.3 Service User destinations

5.3.1 A re-assessment or review of the care and support needs of each service user was completed with a view to identifying suitable alternative provision to meet assessed needs. A six week review was subsequently completed for each service user.

5.3.2 The tables below provide information at the destination of the service users following the closure of the in-house day centres. Numbers less than 5 have been suppressed to anonymise service users.

5.3.3 Older People/ Dementia Service Users

5.3.3.1 Of the 69 clients at The Haven and The Grange, 7 (10%) transitioned to the in-house Haynes Dementia Hub; 40 (58%) to external day opportunities providers; 13 (19%) no longer received a day opportunities service but continued to receive other services e.g. home support or residential care; 4 (6%) moved to a Direct Payment; and 5 (7%) were no longer in receipt of adult social care services (which includes deceased clients and those who left the borough).

5.3.3.2 Before clients were re-assessed they were receiving on average 2.1 days of day opportunities per week. For those who continued to receive a day opportunities package, based on a re-assessment of need they continued to receive on average 2.1 days.

Destination(s)	The Haven Clients	The Grange Clients	Total
Number of clients	42	27	69
The Haynes Dementia Hub (in-	0	7	7

house)			
VCS or Private Day Opportunities Provider*	29	11	40
Did not continue with Day Services – continued with other services or received a new service (e.g. home support, residential care)	9	Less than 5	-
Receiving a Direct Payment	Less than 5	Less than 5	Less than 5
No longer in receipt of services (includes deceased and left the borough)	Less than 5	Less than 5	5
Total	42	27	69

*VCS or Private Day Opportunities Providers

Name of organisation	Number of clients supported
The Grace	17
The Cypriot Centre	22
<i>Anonymised</i>	Less than 5

5.3.4 Learning Disabilities Service Users

5.3.4.1 Of the 145 clients at Always, Birkbeck, The Roundways and Ermine Road, 63 (43%) transitioned to the in-house Ermine Road Hub; 32 (22%) to external day opportunities providers; 47 (32%) began receiving their day opportunities from their residential care provider; 13 (9%) received self-directed support; and 3 (2%) were no longer in receipt of adult social care services which includes deceased clients and those who left the borough. After re-assessment 13 clients received day opportunities from more than one provider each week.

Destination(s)	Always*/ Birkbeck Clients	The Roundw ay Clients	Ermine Road Clients	Total
Number of clients	59	27	59	145
Ermine Road Hub (in-house)	31	8	24	63
VCS or Private Day Opportunities Provider**	20	8	Less than 5	32
Residential Home Provider	8	8	31	47
Self-directed Support	6	5	Less than 5	-
No longer in receipt of services (includes deceased and left the borough)	Less than 5	Less than 5	Less than 5	Less than 5

Total (includes duplicates where service users are receiving day opportunities from more than one provider)	66	30	62	158
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*Always service users initially went to Birkbeck until re-assessments/reviews were completed and suitable alternative provision was found.

**VCS/Private Day Opportunities Providers

VCS or Private Day Opportunities Providers (including Residential Home Providers (Res))	Number of clients supported
Acorn Day Opportunities	13
Apollo Accommodation	Less than 5
Choice Support (Res)	Less than 5
Community Hub Services	Less than 5
Connifers Care	Less than 5
Craegmoor Healthcare (Res)	Less than 5
DRS Care Homes (Res)	7
Edenvale Care (Res)	5
Green Pepper	Less than 5
HAIL (Res)	19
Haringey Mencap	Less than 5
Heritage Care (Res)	5
Hoffman Foundation for Autism	Less than 5
Millenium Care	Less than 5
New Options	Less than 5
Oakmont Social Education	Less than 5
Pavillion Leisure Centre	Less than 5
Radiomarathon	Less than 5
Sach Road (Res)	Less than 5
The Markfield Project	Less than 5
Toucan Employment	Less than 5
Vineyard Services UK	Less than 5

5.4 Budget impact

- 5.4.1 The table below summarises the savings and associated costs of the closures. The annual saving in the cost of providing day opportunities was £1.15m.

	number of clients	budget reductions	re-provisioning costs	net annual saving
		£m	£m	£m
Older People/Dementia				
The Haven	42	-0.38	0.11	-0.27
The Grange	27	-0.28	0.04	-0.24
	69	-0.66	0.15	-0.51
Learning Disabilities				
Management	-	-0.4		-0.4
Roundway DC	27	-0.42	0.22	-0.2
Birkbeck/Always	59	-0.49	0.32	-0.17
Ermine	59	-0.53	0.65	0.12
	145	-1.84	1.2	-0.64
Total	214	-2.5	1.35	-1.15

5.5 Buildings update

Former Day Centre	Current use	Planned future use	Status
Birkbeck	Homes for Haringey submitted planning application for conversion to residential. Waiting for planning consent.	Once planning granted the conversion will then be undertaken to residential use.	Currently with HfH with conversion to residential on track.
The Grange	Partly used as offices by the Regeneration team and partly let to Guardians.	Due to be refurbished for the Council's community engagement programme. Also for use by the community.	Currently subject to refurbishment in Q3 2018. Subject to running costs for occupation by the Council. No income from 2 x Guardians but offset against cost of security if vacant and running costs.
Always	Leased in by the Council on a 25 year lease.	Currently used for surveillance. To be occupied by Community Alarm Service from the summer 2018.	Currently used for surveillance. Adaptations to be undertaken shortly for Community Alarm service.
Roundways/The Haven	Feasibility to include a new Health facility and residential development considered but lacks	The site is planned for redevelopment subject to relocating the dentist on site and Citizens Advice	Currently let to 3 x Guardians. No income but offset against cost of security if vacant

	funding from NHS. Currently being reviewed.	Bureau.	and running costs.
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6. Contribution to strategic outcomes

6.1 The provision of a day opportunities model for people in Haringey contributes to the implementation of Priority 2 of the Corporate Plan – Enabling all adults to live healthy, long and fulfilling lives. Within this priority, there are a number of objectives which are also enhanced:

- **Objective 2:** Strong communities, where all residents are healthier and live independent, fulfilling lives
- **Objective 4:** Residents assessed as needing formal care and / or health support will receive responsive and high quality services
- **Objective 5:** All vulnerable adults will be safeguarded from abuse

7. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)
This report is for noting.

Finance

This report is for noting.

Procurement

This report is for noting.

Legal[Name and title of Officer completing these comments]

This report is for noting.

Equality

This report is for noting.

8. Use of Appendices

None

9. Local Government (Access to Information) Act 1985

None